



Engage



Serve



Grow

ServiceXRG helps companies retain customers, grow revenue, and achieve cost efficiencies through technical support and service excellence. Founded in 2004, we work with the world's leading technology companies to transform and optimize service outcomes. We offer a portfolio of in-depth research and expert coaching services to help companies pursue service excellence and embrace Customer Success.



www.servicexrg.com

About ServiceXRG

■ ServiceXRG

- Established in 2004.
- Exclusively focused on the technology services industry.
- Research, assessments, coaching, training, and consulting services.
- Expertise in service program design, pricing, service sales, marketing, delivery, renewal and retention strategies.
- Competitive analysis, best practices and performance benchmarking research and user studies.

■ Tom Sweeny, Founder and Chief Analyst

- 30 year industry veteran.
- Service practitioner and researcher.

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